



**EDDINGTON**  
RESIDENTS  
ASSOCIATION



Eddington Residents' Association and Portal meeting  
Minutes of the meeting held on 10 December at 5.30pm  
at Estate Management Office

### **Those present**

#### **Eddington Residents' Association (ERA)**

Ian McMath, Chairman  
John Atkins, Support Officer

#### **Portal / University of Cambridge**

Ross Cull, Housing Operations Manager, University Estates Division  
George Martin, Facilities Manager at Eddington, University Estates Division  
Lee Barnett, Deputy Facilities Manager at Eddington, University Estates Division  
Irene Wong, Facilities coordinator, University Estates Division

### **1. APOLOGIES & INTRODUCTIONS**

### **2. APPROVAL OF MINUTES**

Minutes from the previous meeting were agreed.

### **3. MATTERS ARISING**

#### Residents' interactions with Elite Parking Ltd

There were comments from residents that Elite Parking Ltd could be more customer friendly. The ERA explained that Elite Parking was more of resident's client than customers. Portal explained that it was the nature of the industry that unfortunately nobody would be happy with receiving a parking fine. Residents could appeal and if not clear about the infringement, residents could contact Portal. Portal would be happy to assist as much as practical.

[No further action required.]

#### Monitoring of particulate matter linked to construction activities

The ERA would like to know how readily available of air quality record is. Portal explained that developers and their work were subject to the Construction Environmental Plan which were approved by local authorities. Monitors change location as construction progress. Records are available however not publicised. The Development Team assured that the current level of dust was far lower than the regulatory threshold.



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### Bike Theft

Currently Portal is conducting regular checks on cycle store security. Cycle store doors security have achieved 100% working in recent months. Portal was considering security options for open-roof cycle stores. In response to recent incidents, additional measure was put in place to secure door release button.

## **4. REPORT OF ACTIVITIES**

### Portal

Look forward to events in 2025

### ERA

Look forward to events in 2025

## **5. ACTIONS FROM PREVIOUS MEETINGS**

### Green Bin Collections

The Council was sorting out green waste disposal, as legislation was due to change in 2026. Portal was considering turning the third bin chute for green waste disposal. The ERA noted recent service disruption and wondered if it was time to consider a second truck. Portal assured that it required cost-benefit efficiency analysis, current population did not support purchase of the second truck. However spare parts were stocked for future repair requirements.

[Action: LB suggested 6 months to respond, pending the Council's proposal.]

### Speed reduction on secondary/tertiary roads

There was observation that vehicles were driven fast on Glldenhowe especially towards the park. There was suggestion for 20mph repeater signs. Travel team was cautious as this would be come a target speed.



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[Action: Portal to discuss with travel team and reply in 3 months.]

#### Courtesy Crossings

There is not enough footfall to support changing current crossings to pelican or zebra crossings.

[Close]

#### Security Camera

Three security cameras were installed. Other cameras were to be connected. They would link to University Security where they would be monitored.

[Action: Portal to update in 3 months.]

#### Re-tendering of estate management contract

Current contract would expire in December 2025. There would be resident involvement in the process.

[Action: Portal to update in 9 months.]

#### Allotments

[Action: Portal to update in 6 months.]

#### Swap shop



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Discussion of setting up swap shop to reduce waste, especially due to high turnover rate at keyworker housing. Portal suggested using online platforms as there was not suitable storage for items.

[Close]

#### EV charging in Eddington

Encore managed the car park and the charging price. There was not plan for installing EV charger in Eddington under current planning permission.

[Close.]

#### Mobile telephony

Portal was in discussion with company which could set up signal booster. As booster would be accessed and used by both residents and the public, there were questions to be answered.

[Action: Portal to update in 6 months]

#### **6. AOB**

Florey Terrace Bollard- It was broken by a Hill contractor. LB was liaising with Hill for repair.

#### **7. NEXT MEETING**

Next meeting on 11 March 2025; 5.30pm-6.30pm.



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